



January 24, 2008

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Mark Savickas
Precision West
4231 Pacific St, Suite 3
Rockland, CA 95677

Dear Mr. Svickas:

I wanted to take this opportunity to say how truly helpful, efficient and pleasant Jarrad Swanson has been during the process of getting our telephone system up and running.

Jarrad has always been as accommodating as possible during the installation process as well as handling any problems we've had in getting the system working correctly. He's an extremely helpful and knowledgeable professional and it has been a pleasure working with him.

Sincerely,

A handwritten signature in black ink, appearing to read "Ginny Tarter", with a long horizontal flourish extending to the right.

Ginny Tarter
Program Coordinator

cc: Jarrad Swanson

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